





# **CommuteAir Flight Attendants**

#### **Crew Domiciles**

Our bases in **Houston** and **Washington Dulles** are easy to reach and connect you to the world. Base preferences will be assigned during training in seniority order.

#### **Crew Benefits**

- Travel Privileges on United Airlines and 30+ Partner Airlines
  - -Access for Employees and Families
  - -Flights All Over the World
- Commuter Rooms
- International Per Diem
- Paid-For Parking
- Paid Training
- Free Lodging for Training

## Job Description

The CommuteAir Flight Attendant performs or assists in the performance of all inflight safety, customer service and cabin preparation duties, along with communicating and cooperating with the flight and ground crews, as a member of the team.

- Ensure safety standards on board are met and passengers comply with applicable FAA and company regulations and policies.
- Provide outstanding customer service and assist passengers while on board while representing not only CommutAir but also our codeshare partner United Airlines.
- · Complete necessary checklists and paperwork and reports as outlined in the Flight Attendant Manual
- Communicate effectively with pilots and ground crew to ensure efficient and safe operation of flights.
- Be prepared to handle an emergency at any time during a flight.
- Comply with company policies as outlined in the Flight Attendant Manual and Employee Handbook.
- Other duties as assigned and agreed upon in applicable Collective Bargaining Agreement.

# **CommuteAir Flight Attendants**

### **General Requirements**

- Must be at least 21 years of age.
- Must be legally authorized to work in the United States (A citizen or national of the United States, a
- · lawful permanent resident, or an alien authorized to work);
- Must be in possession of a valid United States or foreign passport with applicable VISAs. Must have the right to travel
  freely in and out of the United States, to and from all cities served by CommuteAir without restriction.
- Fluent in the English language, both written and spoken
- Satisfactory 10-year background history, including criminal background,
- High school diploma or general education degree (GED)
- Minimum 2 years of customer service experience
- Ability to always comply with company uniform and grooming standards while on duty.
- Our policies do not allow for any visible tattoos or piercings other than in the ears.
- Professionalism always maintain composure and professional appearance.
- Mathematics –using mathematics to solve problems and complete paperwork.
- Reading comprehension- understanding text in work related documents.
- Listening giving full attention to what others are saying, ask questions as appropriate to clarify understanding.
- Evaluating new information for both current and future problem-solving and decision making.
- Communication excellent verbal and written interaction with passengers, coworkers, and vendor/contractor representatives.

## Physical Requirements

Medium Work-Exerting up to 50 lbs. of force occasionally and/or up to 20 lbs. of force frequently, and/or up to 10 lbs. of force consistently to move objects.

- Able to push and control a beverage cart weighing up to 250 lbs. which is on wheels.
- Able to reach, crouch, kneel, bend, twist, etc., moving in confined spaces.
- Able to reach and operate emergency equipment and exits.
- Able to hear clearly in loud environment.
- All requirements should be achievable with or without accommodation.

### Schedule

CommuteAir operates flights every day of the year, requiring flight attendants to work a variable schedule including nights, weekends, and holidays. Flight attendants bid on schedules, which are awarded based on seniority.